



La Ferme de Tayac in the Eyzies-de-Tayac

Above all ...health !

Dear Guests,

We are incredibly happy to be able to re-open and welcome you again in our B&B La Ferme de Tayac in the fantastically beautiful Périgord Noir.

We guarantee that your deposit will remain valid for a later stay until end of December 2023, in the case that you will not be able to arrive due to a verifiable Covid-19 event.

In such a case, please send us a proof of your situation. With it you will be able to move your arrival date to another time until end of **Dec 2023** depending on availability. The number of days might be enhanced, not reduced. Please contact us before booking, do not book directly.

In order to ensure health and safety for all, we have implemented the rules of the Tourist Board and the government and have also organised ourselves in such a way that we can optimally guarantee hygiene even in times of the notorious virus. It was also important to us not to reduce the comfort of our guests.

Our house and its garden areas offer a lot of space compared to the number of guests we can accommodate.

Nevertheless, we ask you to observe the following rules:

Please follow the usual barrier and distance rules, as of now generally valid:

- Keep a minimum distance of one meter between you, us and the other guests.
- If you are not yet fully vaccinated, please wear a mask when moving around the house.
- Touch things only if absolutely necessary.
- Wash your hands as often as possible and necessary.

What does this mean in the organization of our house and the rooms?

A dispenser with hydroalcoholic gel is available in the central lounge room. We thank you for disinfecting your hands when you return from outside.

We have greatly reduced the number of curtains and pillows in the rooms including other common areas and in the garden.

The tourist information flyers are available nearby the fireplace. Please decide yourself to use them or not. In any case: please do not return the information material (flyers). Keep it or dispose of it.

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The books with tourist information (next to the fireplace) as well as the guest-library on the half stairs are available. Please note that we cannot disinfect the books. We kindly ask you to wear disposable gloves if possible when using them.

Please do not forget to return the books about tourist sites.

The following rule applies to the **guest-libraries**: if you want to take a book home with you, please leave another one for the following guests here.

The following rule applies to the selection of **books from our private library**: Please be sure to put the books back or leave them in your room before you leave. I, as a bibliophile, would be very upset if any of my books from my personal collection were missing.

Cleaning the rooms

Rooms will be cleaned before arrival and after your departure intensively as usual. Things which can be treated with disinfectant will be treated accordingly.

Usually we are cleaning the rooms every day. In accordance with the recommendations of the Tourist Office, please let us know if you wish to do so during your stay. You can let us know on a daily base. This work usually takes place between 11 a.m. and 3 p.m.

The garbage bins in your room will be emptied and cleaned up every day in any case.

The organization of breakfast

1. Breakfast is served from 8:30 a.m. to 10:00 a.m.
2. Due to the situation, we now largely refrain from a breakfast buffet and have also switched to more individuality.
3. Please take a seat at a laid table.
4. We serve breakfast at individual tables or with the necessary distance. Please let us know if you want breakfast for your group at the big table in the salle commune.
5. We can only occupy a maximum of two tables in one room at the same time. The following tables are at your disposal:
 - 2 tables in the lounge at the private kitchen
 - 1 large table in the salle commune
 - If the weather is fine, 2 tables in the courtyard in front of the salle commune
 - For families and groups, additionally the first of the covered terraces.

Please take a seat at a laid table

6. In case of bad weather, so if we can't use the outdoor seats, we kindly ask you not to extend breakfast unnecessarily. The other guests will thank you.
7. As an additional service **for some of the rooms** we might serve your breakfast in the room or on the terrace with an extra charge of 5 euros per day and room. The service hours from 8:30 a.m. to 10 a.m. remain the same.

On your departure

Due to the increased time needed to prepare the rooms for the next guests, your room needs to be free not later than 10 a.m. the day of your departure. You are welcome to spend the time until lunchtime in the salle commune and the garden.

Invoice and payment

Your invoice will be handed over to you on arrival. In accordance with our terms and conditions, the balance is due upon arrival.

If you would like to receive your invoice additionally by e-mail, please let us know.

In addition to the cash payment, a card payment is available. If you'd like to use this service, the half of transactional costs will be charged to you additionally to the balance.

This charge takes 1.5€ (Euro) per night and room, i.e.: 4.5€ (Euro) for 3 nights per room.

You will find 2 cash machines in the center of the village.

Some changes in our services

- The garden, its seating areas, and terraces

In addition to the two covered terraces, we have set up additional seating areas and sun lounger for you in the different zones of the garden. They assure the needed distance and comfort for your recreation at the same time.

- The pool

The size of our pool is 12m x 5m. If 10 guests would use the pool at the same time each of them has a space of 6m². This is much more than the minimum required for tourist facilities.

Due to huge space in our house and garden, we have not yet experienced such a high number of guests in the pool at the same time.

- Our guest-library (halfway upstairs) and our choice of private books

Since we cannot disinfect our books, you are using the books on your own risk. We strongly recommend using disposable gloves.

Please remember:

... to put the tourist books back.

... replace the guest-library's book. If you want to take one with you, please leave another one there for the next guests.

... to put back the books from the private library

- The guest fridge

If you would like to use a shelf of the refrigerator, please pay attention to a maximum of hygiene. We are happy to support you. Please let us know so that we can label your shelf with your room name.

Please do not forget to clear your shelf by departure.

This does not apply to the Junior Suite 'Charles Trenet', which is equipped with a small refrigerator in the room.

- **Nespresso machine**

In order to ensure the required hygiene, a Nespresso machine for free use in the lounge at the private kitchen is currently available **only at breakfast times**. If you would like to enjoy an espresso during the day, we are happy to prepare it for you. Please note that we are not immediately available at any times.

This does not apply to the Junior Suite 'Charles Trenet', which is equipped with an in-room Nespresso machine.

- **Small bottles of water**

In your room you will find a small bottle of water. In order to help reducing plastic waste, please re-use it several times.

The water around Les Eyzies has a high lime content. That is why we have installed a descaling machine. At the same time, suspended particles contained in any water coming from the depths are filtered out.

If you would like to take cold water with you for a bike tour or a walk, we are happy to fill your water bottles with cooled water and ice cubes.

- **Provision of dishware, cutlery... out of breakfast hours**

This year, restaurants will again compensate for the loss of capacity in the dining room and on the terrace with take-a-way's.

If you would like to bring your food with you to enjoy it around the house in a comfortable and sophisticated atmosphere, -so if you need cutlery and crockery- it will quickly exceed our possibilities in terms of capacities and costs.

Since we would like to support you and our restaurants, we would like to offer a tableware service. The provision of this service (plates, cutlery, glasses, bottle openers, paper napkins, garbage bags, wetted rags for cleaning the table) for one meal is included in your room rate. For each further provision we charge 5 euros per meal and per person. If you have booked for more than one week, please contact us for an arrangement.

Please let us know in advance that we have the chance to prepare a serving tray with the utensils for you.

Please return the tray with all equipment back to the salle commune or the tables in the yard in front of the salle commune. The service includes the disposal of waste and the cleaning of dishes.

Please note the following rules of our T&C's: Do not eat in the rooms. (With the exception of the special breakfast service for some rooms as described above.)

We thank you very much for your understanding and cooperation in the topics regarding health and safety of all guests of our house including ourselves.

We are very much looking forward to seeing you!

We are convinced that you will enjoy a relaxing and eventful holiday in and around La Ferme de Tayac even with all the special circumstances.

Take good care of yourself.

À très bientôt à La Ferme de Tayac Aux Eyzies-de-Tayac.

Eleonore & Cédric

La Ferme de Tayac

Les Eyzies-de-Tayac, March 2022

<https://www.fermedetayac.com/>